

**Honeywell** | Connected Buildings

# **HONEYWELL MECHANICAL MAINTENANCE SERVICE**

Service the Right Way



# Honeywell Mechanical Maintenance Service

Service the **Right** Way

Local. Flexible. Effective.

Honeywell Building Solutions (HBS) is a local service provider that maintains mechanical equipment and systems for many businesses near you. Our teams provide expert-level, union-trained service on chillers, boilers, rooftop units, cooling towers, air handling units, fans and other HVAC components and help to:

- Minimize breakdowns and costly emergency repairs
- Ensure more consistent comfort conditions
- Extend the life of existing equipment
- Improve system efficiency and reduce operational costs

We offer flexible, customizable service programs that can enhance the skills of your existing staff or shift the right amount of risk to Honeywell. Whether you simply need preventive maintenance support, or you require Honeywell to include repair parts, repair labor and emergency service, Honeywell can create a program that is right for you.



## The HBS Difference

### The **Right** Team

We employ over 500 mechanical professionals at over 80 branch offices in the US and Canada that are backed by a global network of expertise. These HBS branch locations are local businesses, with leaders and employees that live and work in your community. Plus, when you purchase a mechanical maintenance contract, you have 24X7 access to our Global Service Response Center for emergency assistance, and you'll have a Customer Care Advocate assigned to provide a personal level of service.

Inclusions	T&M Service	Flex	Comprehensive
Preventative Maintenance	-	●	●
Repair Parts	●	○	●
Repair Labor	●	○	●
Emergency Service	○	○	●
Preferred Pricing on Labor & Parts	-	●	●

Code:  
 ● = Included    ○ = Optional    - = Not Applicable

### With the **Right** Tools

Of course our mechanics have the tools and the parts needed to get the job done. More importantly, we believe in transparency. You'll have access to a customer ServicePortal™ where you can access digital work order reports real time, see repair history by asset and track other key performance indicators. HBS will also work with you to access lifecycle planning tools and can offer remote monitoring services for critical assets.

### Delivering the **Right** Approach

HBS believes in accountability. We do what we say we are going to do and we have metrics that prove it. Whether you choose flex or comprehensive service we'll provide guaranteed response times. We'll also share quarterly performance reports to further demonstrate value. Additionally, our culture is one of continuous improvement and your feedback is important. We value your feedback and often ask you to rate us via our customer satisfaction surveys.

### Demand the **Right** Results

Why settle for less? Let HBS provide your mechanical maintenance service today. We look forward to a long-lasting partnership where you benefit from Service the Right Way!

### Honeywell Building Solutions

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